

## WHO WE HELP

Emergency Management Agencies

Departments of Homeland Security

Health Departments

Departments of Transportation

Colleges & Learning Institutions

Hospitals

Courts

Municipalities

Non-Profits

Private Companies

## KEY PARTNERS

Maryland Emergency Management Agency

Federal Emergency Management Agency

Greater Baltimore Medical Center

U.S. State Department

D.C. Homeland Security & Emergency Management Agency

International Clients

## **Maximizing Organizational Resiliency: Continuity of Operations (COOP) for Public Entities**

This two-day, management-level training course is designed to provide students with an interactive and comprehensive understanding of how a COOP program is developed, maintained, and exercised. The content of the course, which is based upon standards and best practices from federal guidance documents, is effectively complemented by the rich and unique subject matter expertise of the CHHS instructors, all of whom have managed multi-year COOP programs for government agencies.

COOP is an organizational effort to ensure that the performance of essential functions will continue in response to adverse conditions, such as localized and widespread natural and man-made emergencies. It is directly applicable to any type of organization.

### **History of COOP Training at CHHS**

*Maximizing Organizational Resiliency* is an updated iteration of CHHS' 7-year-long COOP course: "MGT-333 Preparing the States: Implementing Continuity of Operations Planning." These courses have been delivered in locations spanning the continental United States and beyond to thousands of students. From Providence to San Diego, Jacksonville to Anchorage, Puerto Rico to Guam and dozens of jurisdictions in-between, the footprint is truly immense.

### **Audience**

*Maximizing Organizational Resiliency* is targeted towards the entire spectrum of the public sector, including federal government, state government, county and municipal government, tribal and territorial government, institutional and educational entities. By request, the curriculum can be tailored towards the needs of private sector personnel, as well.

### **FEMA Level 1 Professional Continuity Practitioner Requirement**

By completing *Maximizing Organizational Resiliency*, a student can officially satisfy one of the curriculum requirements to become a Level 1 Professional Continuity Practitioner. More information can be found here: <https://www.fema.gov/continuity-excellence-series-professional-and-master-practitioner-continuity-certificate-programs>

### **Course Format and Scope**

*Maximizing Organizational Resiliency* consists of two full days (16 hours) of lecture-based instruction and group activity in a classroom setting. The curriculum is designed to encourage collaborative discussion, problem solving, and anecdote-sharing. There are eleven (11) substantive modules, each of which focuses upon a specific aspect of COOP, including: essential functions, human capital management, succession management, vital records and equipment, communications, alternate facilities, reconstitution, devolution, and training and exercise. The course can be specifically tailored to the unique needs and requirements of the host agency or jurisdiction.

### **Cost and scheduling**

For specific questions regarding cost, scheduling availability and general course logistics, please contact: Eric Oddo, CHHS Continuity Program Director, [coddo@law.umaryland.edu](mailto:coddo@law.umaryland.edu), 410-706-2153





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