

## WHO WE HELP

Emergency Management Agencies

Departments of Homeland Security

Health Departments

Departments of Transportation

Colleges & Learning Institutions

Hospitals

Courts

Municipalities

Non-Profits

Private Companies

## KEY PARTNERS

Maryland Emergency Management Agency

Federal Emergency Management Agency

Greater Baltimore Medical Center

U.S. State Department

D.C. Homeland Security & Emergency Management Agency

International Clients

## Continuity of Operations (COOP) – Consulting Services

In June 2017, CHHS celebrated 15 years of providing exceptional consulting services in the fields of homeland security, emergency management and public health to governmental and institutional clients. Within that realm, the service for which CHHS possesses the most thorough and exhaustive institutional expertise is Continuity of Operations (COOP) planning.

### The Criticality of COOP for all organizations

COOP is a comprehensive planning effort to ensure that the performance of an organization's essential operational functions will seamlessly continue in response to adverse conditions, such utility failures, severe weather or terrorism.

### Services provided by CHHS

CHHS will provide the COOP planning expertise and resources necessary to ensure that an organization's COOP program is robust, responsive, intuitive, and fully compliant with federal and state standards.

CHHS will work with organizations to develop a customized strategy of continuity preparedness. The nature of what a particular organization would require is dependent on whether they are establishing a program from scratch, or refining one that already exists. The following are examples of the types of individual components that encompass a holistic COOP program.

- Mission Essential Function Assessment
- Business Process Analyses
- Business Impact Analyses
- Risk Assessments
- Functional Contingency Plans (e.g. alternate facilities, telecommuting procedures, devolution plans)
- Plan Development and Implementation
- Training, Exercise and Evaluation

### Historical client list

A full client list is available upon request. Notable institutions served include foreign governments across the globe, the US Department of Agriculture, Maryland state agencies, the District of Columbia, Howard and Montgomery Counties, and numerous colleges and universities.

### Cost and scheduling

For specific questions regarding CHHS' COOP services, please contact: Eric Oddo, CHHS Continuity Program Director, [eoddo@law.umaryland.edu](mailto:eoddo@law.umaryland.edu), 410-706-7352.



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