

## WHO WE HELP

Emergency Management Agencies

Departments of Homeland Security

Health Departments

Departments of Transportation

Colleges & Learning Institutions

Hospitals

Courts

Municipalities

Non-Profits

Private Companies

International Clients

*“As a result of the professionalism and vast knowledge of the subject matter put forth by [CHHS], Baltimore will be a safer and even better prepared place for all of the residents, visitors and employees of this city.”*

- Robert Maloney  
Director, Baltimore City Office of Emergency Management

## Exercise, Evaluation, & Training

### A full cycle, a full service

CHHS provides full-service exercise, evaluation, and training (EE&T) support and expertise to help our clients test and evaluate their emergency preparedness strategies, processes, and technologies in realistic contexts. We offer a multi-faceted approach to preparedness, and the EE&T programmatic cycle is the cornerstone of successful strategic planning, preparedness, and effective response.

### Certified professionals, a personal approach

Certified CHHS professionals provide expert exercise development, facilitation, and training delivery on emergency preparedness core competencies, such as the Incident Command System (ICS) and Continuity Planning, and also develop customized training for clients' specific plans and procedures. We can guide clients through the EE&T process or work exclusively on select components of an EE&T plan.

## PRODUCTS

### Exercises

- **Be multi-dimensional.** Seminars, workshops, tabletop exercises, drills, functional & full scale exercises – we help clients strengthen capabilities through a range of evaluation activities.
- **Be cross-jurisdictional.** We build compliant programs and effective exercises for public and private sector clients, and help those clients successfully navigate the Homeland Security Exercise and Evaluation Program (HSEEP).



### Evaluations

- **Be accredited.** Through self-assessment, documentation, and peer review, we help state and local government programs meet the national Emergency Management Accreditation Program (EMAP) standard, which covers everything from hazard mitigation to mutual aid.
- **Be accountable.** We work with clients to document and evaluate responses to real-world events with after-action conferences and after-action reports that yield progressive results.

### Trainings

- **Be compliant.** We guide clients toward successful compliance with the National Incident Management System (NIMS), ICS, the Hospital Incident Command System (HICS), and various Continuity of Operations (COOP) training requirements and standards.
- **Be original.** We offer clients training courses tailored to fit the needs and missions of individual organizations.

### Program Management

- **Be at the helm.** We offer our clients exercise and training program management support to sustain and develop corrective action programs and strategic training and exercise plans.
- **Be all encompassing.** We use the training and exercise workshop process to develop cross-competency, multi-year exercise and training plans for our clients.